

## Social Capital

Determinants of Social Commerce Usage and Online Impulse Purchase: Implications for Business and **Digital Revolution** By: Xiang, H (Xiang, Huang) [1]; Chau, KY (Chau, Ka Yin) [2]; Iqbal, W (Iqbal, Wasim) [3]; Irfan, M (Irfan, Muhammad) [4], [5], [6]; Dagar, V (Dagar, Vishal) [7] View Web of Science ResearcherID and ORCID (provided by Clarivate) **FRONTIERS IN PSYCHOLOGY** Volume 13 **Article Number** 837042 DOI 10.3389/fpsyg.2022.837042 Published FEB 15 2022 Indexed 2022-03-26 **Document Type** Article Abstract Since their introduction in the early 2000s, the use of social networking websites has exploded. Many businesses are seeing increased revenue due to their social commerce strategy. Despite the popularity of social commerce websites, some consumers are still hesitate to use them. This study aims to evaluate the factors that influence the adoption of social commerce. A sample of 721 Chinese We Chat users took part

in the research. The findings reveal that social capital mediates the positive effect of social commerce adoption and perceived ease of use (PERU) on techno-stress and online impulse purchasing. Likewise, information overloading mediates the positive effect of social commerce adoption and PERU on techno-stress and online impulse purchasing. The findings have implications for both practice and research in understanding social commerce adoption in emerging economies.

## Keywords Author Keywords social commerce usagesocial capitalsustainable developmenttechno-stressSmartPLS Keywords Plus INFORMATION OVERLOADTRUSTMANAGEMENTINTENTIONSUPPORTRESPONSIBILITYSTRATEGIESSTRESSSALESSITES